

## The Discomfort Zone: How Leaders Turn Difficult Conversations into Breakthroughs (Chinese Edition)

Marcia Reynolds

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#### The Discomfort Zone: How Leaders Turn Difficult Conversations into Breakthroughs (Chinese **Edition**) Marcia Reynolds

You want people to stretch their limits, but your conversations meant to help them often fall flat or backfire, creating more resistance than growth. Top leadership coach Marcia Reynolds offers a model for using the Discomfort Zonethe moment when the mind is most open to learning to prompt people to think through problems, see situations more strategically, and transcend their limitations. Drawing on recent discoveries in the neuroscience of learning, Reynolds shows how to ask the kinds of questions that short-circuit the brain's defense mechanisms and habitual thought patterns. Then, instead of being told, people see for themselves the insightful and often profound solutions to what is stopping their progress. The exercises and case studies will help you use discomfort in your conversations to create lasting changes and an enlivened workforce.



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